



2023-2024 RESIDENT GUIDE





GOVERNMENT

MAYOR AND CITY COUNCIL | CITY

City Council meets at 5:30 pm on the second and fourth Mondays of each month at the Hjemkomst Center, 202 1 Ave N. Residents are welcome to attend.

cityofmoorhead.com/government/mayor-city-council

MAYOR
Shelly Carlson
218.299.5307

Email the Mayor or Council members by visiting cityofmoorhead.com

Ward 1



Ryan Nelson
218.299.5549



Matthew Gilbertson
218.299.5541

Ward 2



Laura Caroon
218.299.5543



Heather Nesemeier
218.299.5547

Ward 3



Larry Seljevold
218.299.5544



Deb White
218.299.5548

Ward 4



Steve Lindaas
218.299.5542



Chuck Hendrickson
218.299.5545

Boards and Commissions | City

The Mayor and City Council appoint citizens each year to boards and commissions to serve as advisory groups to the Council. Visit cityofmoorhead.com for dates, agendas, and minutes.

- Airport Committee
- Art & Culture Commission
- Board of Appeals & Equalization
- City Charter Commission
- Economic Development Authority Board
- Human Rights Commission
- Library Board
- Park Advisory Board
- Planning Commission/ Board of Adjustment
- Public Housing Agency Board
- Public Service Commission

Get involved—the Mayor and City Council are always looking for individuals to serve. Applications are accepted year-round and will remain on file for two years after receipt. If you are interested in serving on a board or commission, visit cityofmoorhead.com/government/boards-commissions for an application.

Clay County Commissioners | County

The Clay County Board of Commissioners meets the first Tuesday of each month at 8:30 am in the Clay County Courthouse, 807 11 St N, Moorhead.

218.299.5012 | claycountymn.gov

DISTRICT 1
DISTRICT 2
DISTRICT 3
DISTRICT 4
DISTRICT 5

Paul Krabbenhoft
Frank Gross
Jenny Mongeau
Kevin Campbell
David Ebinger

mn.gov | State

Governor Tim Walz
MN Senator Rob Kupec (District 4)
MN Representative Heather Keeler (District 4A)
MN Representative Jim Joy (District 4B)

usa.gov | Federal

US President Joseph R. Biden
US Senator Tina Smith
US Senator Amy Klobuchar
US Representative Michelle Fischbach (District 7)



MOORHEAD - A RISING, GROWING METRO WITH A BRIGHT FUTURE

Moorhead is growing rapidly, businesses are expanding, and plans are in motion to transform our Downtown. It's a great time to be part of Moorhead! Consider these exciting things on the near horizon:

- A transformational vision and plan that will redevelop our Downtown into a mix of housing, retail, restaurants and amenities.
- A new community center/public library approved by voters in November 2022.

As if that isn't enough, the City has expanded parks and recreation offerings; Moorhead Area Public Schools opened our area's first Career Academy and is finishing a new high school (Go Spuds!); and major street infrastructure projects are improving traffic flow and safety.

Throughout all this growth and all these changes, our City remains a place where incredible people come together as one diverse community.

If you have questions, City of Moorhead staff members are here to serve and help. We hope you find this guide a useful reference to City services and contacts. We encourage you to **register for our e-Notifications and Cass Clay Alerts (and follow us on Facebook)** so you can receive important news and timely information on a regular basis.

If you need additional information, please contact City Hall at **218.299.5166**.

Moorhead City Hall | 403 Center Ave | Moorhead, MN 56560
cityofmoorhead.com | M-F, 8 am-4:30 pm

Administration

Administration (general information)	City Hall	218.299.5166
Assessor	City Hall	218.299.5258
City Clerk	City Hall	218.299.5304
City Manager	City Hall	218.299.5303
Economic Development	City Hall	218.299.5441
Finance	City Hall	218.299.5166
Governmental Affairs	City Hall	218.299.5390
Human Resources/Jobs	City Hall	218.299.5179
Mass Transit (MATBUS)	650 23 St N (Fargo)	701.232.7500
Media/Communications	City Hall	218.299.5373

Community Development

Building Codes	City Hall	218.299.5424
Community Development	City Hall	218.299.5434
Planning and Zoning	City Hall	218.299.5370
Public Housing Agency (referral resource)	800 2 Ave N	218.299.5459
Rental Registration	City Hall	218.299.5434



EMERGENCY SERVICES

Emergency | DIAL 911

Dispatch (non-emergency, Fire and Police)	701.451.7660
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Police

Police (non-emergency)	911 11 St N	218.299.5120
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Fire

Fire (non-emergency)	111 12 St N	218.299.5298
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Station 1 (non-emergency)	1120 1 Ave N	218.299.5432
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Station 2 (non-emergency)	2413 20 St S	218.299.5435
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Cass Clay Alerts

This system will notify you via email, text message, and/or voice communication (from Cass Clay Alerts site) of emergency situations, critical community alerts, severe thunderstorm warnings, flash flood warnings, and tornado warnings within moments of being issued by the National Weather Service. Register your address and phone number today at cassclayalerts.gov.

Engineering

Engineering	City Hall	218.299.5390
Stormwater/Floodplain	2121 28 St N	218.299.5386 (option 6)
Wastewater Treatment/Sewer Maintenance	2121 28 St N	218.299.5386 (option 2)

Public Construction Information

Stay up-to-date on local transportation and public safety improvement projects by signing up for e-notifications on the City website. Find project details including start/end dates, contractor, project manager, and project type at cityofmoorhead.com/departments/engineering/current-projects.

WATER AND ELECTRIC SERVICES

Moorhead Public Service (MPS)

Customer Service (electricity and water)	City Hall	218.477.8000 (option 4)
After Hours Emergencies i.e. power outage, water main break		218.477.8080
Call Before You Dig		811
mpsutility.com facebook.com/mpsutility M-F, 8 am-4:30 pm		

Bill Payment Options

Online: mympsbill.com

Automatic Payment: download form at mpsutility.com (right side of page)

Mail: PO Box 779, Moorhead, MN 56561-0779

In Person: Drop boxes (**Mall Atrium and in parking lot north of City Hall**) or with Customer Service (**2nd Floor**)


PARKS AND RECREATION AND VOLUNTEER OPPORTUNITIES

Moorhead offers a wide variety of programming for youth, adults and seniors throughout the year as well as numerous special events for the community. The City of Moorhead takes pride in its 46 scenic parks, miles of bike and walking trails, playgrounds, swimming pools, shelters, golf courses, skating rinks and two dog parks.

See the program brochure, schedule of events and information about pool and shelter rental at moorheadparks.com.

Register by phone
or online: **218.299.5340**
or moorheadparks.com

Public golf courses
The Meadows | Village Green
moorheadgolf.com

   @moorheadparksandrec
Email: parkandrec@moorheadmn.gov

Volunteer

Get involved as a baseball coach, special event assistant, greeter, park program assistant or guide. Volunteers may also adopt flowerbeds, river stretches, parks, streets and ponds to help beautify our city. Call **218.299.5078** to learn more about volunteer opportunities.

Parks and Recreation Office	1300 15th Ave N	218.299.5340
Golf Course: The Meadows	401 34 St S	218.299.7888
Golf Course: Village Green	3421 Village Green Blvd	218.299.7888
Hjemkomst Center	202 1 Ave N	218.299.5515
Municipal Pool	800 19th St S	218.299.5364
Senior Connections	202 1 Ave N	218.299.5514
Senior Meals	202 1 Ave N	218.299.5519



PUBLIC WORKS

Public Works Customer Service:

sanitation, recycling, street maintenance,	700 15 Ave N	218.299.5422 (general)
forestry, curbside pick-up (branches/ yard waste), park maintenance	1300 15 Ave N	218.299.5347 (sanitation)

Compost Site

1800 Hwy 75 N 218.979.9516

Resource Recovery Campus

3204 15 Ave N 218.299.5016

Garbage and Recycling Pick-up

- Place garbage (collected weekly) and recycling (collected every other week) containers curbside on your day before 5 am, free of obstacles (2' radius including other containers).
 - Find your day and the Holiday Garbage Schedule at cityofmoorhead.com/Sanitation.
- Excess garbage must be placed in a City of Moorhead pre-paid yellow bag, available for purchase at local grocery and retail stores. Garbage not in yellow bags incurs a special service charge.
- Large non-building-material items can be placed at the curb and arranged for pickup or brought to the Resource Recover Center (incurs a special service charge).

Curbside Branch Pick-up

May–Sept. – Collected on your recycling day

Oct.–April – Call-in collection available

- Stack branches on your boulevard. Do not place in cans, boxes or other containers.
- Piles must be no longer than 12 feet long, 8 feet wide and 4 feet high.
- Individual pieces must not exceed 8 inches in diameter.

Curbside Yard Waste Pick-up

Mid–April - Mid–Nov. (weather dependent)

Drop-off collection available (limited basis) after curbside service ends.

- Yard waste (small twigs no larger than a pencil, leaves, grass, and organic materials from gardens) is collected at the curb on your scheduled garbage day.
- Yard waste can be placed in 32-gallon cans weighing less than 30 pounds, compostable bags, paper bags or clear plastic bags. There is no limit on number of bags or containers.

Compost Site

1800 Hwy 75 N | 218.979.9516

Mid–April – Mid–November

M–F: 8 am–4:15 pm, **Saturday:** 8–11:45 am

- Moorhead and Clay County residents may pick up free compost and wood chips. Residents may also drop off yard waste meeting the specifications detailed under Curbside Yard Waste Pick-up.

Collection Sites for Yard Waste and Recycling

- Public Works Facility**, 700 15 Ave N
- Solid Waste Transfer Station** (cardboard only), 2727 US Hwy 10 E
- Southside Park** (yard waste only), Parkview Drive/23 St S
- Woodlawn Point**, 418 Elm St S
- Oakport Compost Collection** (yard waste only), 809 58 Ave N

Clean Up Days

Clean Up Days is an annual opportunity for our community to dispose of extra trash and materials curbside. Each resident's Clean Up Day will be on their garbage day opposite their recycling week. Policies about what can and cannot be placed curbside are available at cityofmoorhead.com/CleanUpDays. The cost of this service is included in your monthly utility fee.

Recycling Reminders

Please keep non-recyclable items out of the recycling bin.

When in doubt, throw it out.

- Please do not attempt to recycle “tanglers” (hoses, wires, lights, etc.) or plastic bags.
- See our recycling guide on page 8 and call 218.299.5448 with questions.

2023 RECYCLING CALENDAR & RESIDENTIAL SANITATION SCHEDULE

January

Su	M	Tu	W	Th	F	Sa
1	*2	3	4	5	6	7
8	9	10	11	12	13	14
15	*16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	*20	21	22	23	24	25
26	27	28				

March

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April

Su	M	Tu	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

May

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	*29	30	31			

June

Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	*19	20	21	22	23	24
25	26	27	28	29	30	

July

Su	M	Tu	W	Th	F	Sa
						1
2	3	*4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

August

Su	M	Tu	W	Th	F	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

September

Su	M	Tu	W	Th	F	Sa
					1	2
3	*4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

October

Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

November

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	*10	11
12	13	14	15	16	17	18
19	20	21	22	*23	24	25
26	27	28	29	30		

December

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	*22	23
24	*25	26	27	28	29	30
31						

Find your week at cityofmoorhead.com/recycle

Red: **Recycling A Week** Blue: **Recycling B Week**

★ Holiday: **No sanitation services** ○ **Double route**

Pickup dates are subject to change. Check cityofmoorhead.com for more information.

In case of a wind event, my
garbage tote serial number is:



Recycling at your home



Always in the bin



**Plastic Bottles,
Containers & Jugs (#1-7)**



**Steel, Tin, Aluminum &
Aerosol Cans**



**Boxes: Food, Beverage
& Toiletries**



**Junk Mail, Office Paper
& Phone Books**



**Newspapers &
Magazines**



**Cardboard &
Pizza Boxes**



**Cartons (Milk, Juice,
Soup, Broth, Wine)**



How to Prepare Recycling:

Please Rinse, Remove All Caps, & Flatten Boxes Before Placing Loosely In Cart.
Do Not Place Recycling In Plastic Bags.

Place Recycling Cart At Curb By 5:00 AM & At Least 2 Feet Away From
Obstacles.





Recycling at your home



Never in the bin

Never Glass Jars & Bottles



Never Ceramics,
Glassware & Mirrors



Never Medical Waste
(Sharps, Lancets, etc.)



Never Plastic Bags



Never Styrofoam
Containers & Packaging



Never Aluminum Foil,
Trays & Scrap Metal



Never Freezer Boxes
& Ice Cream Cartons



Never Diapers, Food,
Pet, Yard & Wood Waste



Never Household Hazardous
Waste, Electronics, Batteries
& Bulbs



Never Tangles
(Extension Cords, Hoses,
Holiday Lights, etc.)



Never Shredded Paper



City of Moorhead Public Works Dept.
cityofmoorhead.com/recycle
218.299.5448

NO-SORT RECYCLING PROGRAM



GOOD NEIGHBORS

You can make your neighborhood great by getting involved and taking pride in Moorhead. Knowing the people who live around you provides a stronger sense of community. The following are ideas to help you feel at home in Moorhead:



Smile and know your neighbors:

The No. 1 way to be a good neighbor is to be friendly.



Start a Neighborhood Block Club: It promotes a sense of community and helps everyone watch out for the neighborhood together. Contact the Community Policing Coordinator at **218.299.5143** for help getting started.



Celebrate considerably and watch the noise:

Realize that not everyone is on your schedule. Generally speaking, in residential areas, use special consideration with noise between 10 pm and 6 am.



Be responsible with pets: Pets are wonderful companions, but keep good habits in mind like leashing, minimizing barking and howling, and picking up waste.



Get to know Neighborhood Services: If you are concerned with parking, trash, junk vehicles, long grass, weeds, standing water, snow/ice removal or other general neighborhood problems, contact Neighborhood Services at **218.299.5434** or email neighborhood.services@moorheadmn.gov.



Plan or attend a Night to Unite event: Night to Unite, hosted by the Police Department on the first Tuesday in August, is an opportunity for Moorhead residents to gather as neighbors to affirm their commitment to a safe, healthy community. Call **218.299.5143** for more information.



Connect with neighbors via Nextdoor: This is a free, private social network for your neighborhood. The Moorhead Police Department uses Nextdoor to share relevant updates with neighborhoods. Sign up at nextdoor.com or download the free Nextdoor app.





KEEPING IN TOUCH AND VOTING

Sign Up for e-Notifications

Sign up to receive emails when news, events, and city service alerts are posted on the City's website, cityofmoorhead.com. Click the eNotification link at the top of the home page to sign up today!

Events and Meetings Calendar

Visit cityofmoorhead.com for a complete list of events, programs, and meetings. Want city meetings at your fingertips? Subscribe to the meetings calendar!

Voting

Who is eligible to vote?

Generally, a person is eligible to vote if, at the time of the election, he or she is 18 years of age or older, a citizen of the United States, and has resided in Minnesota for at least 20 days.

How do I register to vote?

Contact the Clay County Auditor's Office at **218.299.5006** or claycountymn.gov.

Where do I vote?

Find your precinct and voting location at cityofmoorhead.com/voting.

Consider serving as an Election Judge

Paid volunteers are needed to staff polling places, administer elections, protect voters' rights, and register voters. For more information, contact the City Clerk at **218.299.5304**.

Social Media

 [facebook.com/
cityofmoorhead](https://facebook.com/cityofmoorhead)



City of Moorhead

403 Center Ave
PO Box 779
Moorhead, MN 56561

PRSTD STD

US POSTAGE

PAID

Permit No. 478

Moorhead, MN 56560

ERCWSS

POSTAL CUSTOMER

CAR-RT-SORT

MATBUS PUBLIC TRANSPORTATION

MATBUS Fixed Route | 701.232.7500

- 22 routes reaching Moorhead, Dilworth, Fargo, and West Fargo
- Buses operate Monday-Friday 6:15 am–10:15 pm, and Saturdays 7:15 am–10:15 pm. Times are subject to change. Check matbus.com for more information.

Metro Senior Ride | 701.356.7433

- For seniors age 60+

MAT Paratransit | 701.232.7500 (option 2)

- Door-to-door service for persons with disabilities

Ground Transportation Center | 502 NP Ave, Fargo, ND

- Purchase tickets and passes; transfer between Moorhead and Fargo fixed routes.

Download the MATBUS Connect App!

- New! Fast, easy, on-the-go payment option. Load money to your account and purchase mobile tickets from anywhere!
- Available on Google Play and the Apple Store
- Plan your trip, track your bus arrival in real time, get service alerts and more!



Follow MATBUS on

