



## 2023-2024 RESIDENT GUIDE





## GOVERNMENT

### MAYOR AND CITY COUNCIL | CITY

City Council meets at 5:30 pm on the second and fourth Mondays of each month at the Hjemkomst Center, 202 1 Ave N. Residents are welcome to attend.

[cityofmoorhead.com/government/mayor-city-council](http://cityofmoorhead.com/government/mayor-city-council)

**MAYOR**  
**Shelly Carlson**  
218.299.5307

Email the Mayor or Council members by visiting [cityofmoorhead.com](http://cityofmoorhead.com)

#### Ward 1



**Ryan Nelson**  
218.299.5549



**Matthew Gilbertson**  
218.299.5541

#### Ward 2



**Laura Caroon**  
218.299.5543



**Heather Nesemeier**  
218.299.5547

#### Ward 3



**Larry Seljevoold**  
218.299.5544



**Deb White**  
218.299.5548

#### Ward 4



**Steve Lindaas**  
218.299.5542



**Chuck Hendrickson**  
218.299.5545

### Boards and Commissions | City

The Mayor and City Council appoint citizens each year to boards and commissions to serve as advisory groups to the Council. Visit [cityofmoorhead.com](http://cityofmoorhead.com) for dates, agendas, and minutes.

- Airport Committee
- Art & Culture Commission
- Board of Appeals & Equalization
- City Charter Commission
- Economic Development Authority Board
- Human Rights Commission
- Library Board
- Park Advisory Board
- Planning Commission/ Board of Adjustment
- Public Housing Agency Board
- Public Service Commission

**Get involved**—the Mayor and City Council are always looking for individuals to serve. Applications are accepted year-round and will remain on file for two years after receipt. If you are interested in serving on a board or commission, visit [cityofmoorhead.com/government/boards-commissions](http://cityofmoorhead.com/government/boards-commissions) for an application.

### Clay County Commissioners | County

The Clay County Board of Commissioners meets the first Tuesday of each month at 8:30 am in the Clay County Courthouse, 807 11 St N, Moorhead.

218.299.5012 | [claycountymn.gov](http://claycountymn.gov)

**DISTRICT 1**  
**DISTRICT 2**  
**DISTRICT 3**  
**DISTRICT 4**  
**DISTRICT 5**

Paul Krabbenhoft  
Frank Gross  
Jenny Mongeau  
Kevin Campbell  
David Ebinger

### mn.gov | State

Governor Tim Walz  
MN Senator Rob Kupec (District 4)  
MN Representative Heather Keeler (District 4A)  
MN Representative Jim Joy (District 4B)

### usa.gov | Federal

US President Joseph R. Biden  
US Senator Tina Smith  
US Senator Amy Klobuchar  
US Representative Michelle Fischbach (District 7)





## MOORHEAD - A RISING, GROWING METRO WITH A BRIGHT FUTURE

Moorhead is growing rapidly, businesses are expanding, and plans are in motion to transform our Downtown. It's a great time to be part of Moorhead! Consider these exciting things on the near horizon:

- A transformational vision and plan that will redevelop our Downtown into a mix of housing, retail, restaurants and amenities.
- A new community center/public library approved by voters in November 2022.

As if that isn't enough, the City has expanded parks and recreation offerings; Moorhead Area Public Schools opened our area's first Career Academy and is finishing a new high school (Go Spuds!); and major street infrastructure projects are improving traffic flow and safety.

Throughout all this growth and all these changes, our City remains a place where incredible people come together as one diverse community.

If you have questions, City of Moorhead staff members are here to serve and help. We hope you find this guide a useful reference to City services and contacts. We encourage you to **register for our e-Notifications and Cass Clay Alerts (and follow us on Facebook)** so you can receive important news and timely information on a regular basis.

If you need additional information, please contact City Hall at **218.299.5166**.

Moorhead City Hall | 500 Center Ave | Moorhead, MN 56560  
**cityofmoorhead.com** | M-F, 8 am-4:30 pm

### Administration

<b>Administration (general information)</b>	City Hall	218.299.5166
<b>Assessor</b>	City Hall	218.299.5258
<b>City Clerk</b>	City Hall	218.299.5304
<b>City Manager</b>	City Hall	218.299.5303
<b>Economic Development</b>	City Hall	218.299.5441
<b>Finance</b>	City Hall	218.299.5166
<b>Governmental Affairs</b>	City Hall	218.299.5390
<b>Human Resources/Jobs</b>	City Hall	218.299.5179
<b>Mass Transit (MATBUS)</b>	650 23 St N ( Fargo)	701.232.7500
<b>Media/Communications</b>	City Hall	218.299.5373

### Community Development

<b>Building Codes</b>	City Hall	218.299.5424
<b>Community Development</b>	City Hall	218.299.5434
<b>Planning and Zoning</b>	City Hall	218.299.5370
<b>Public Housing Agency (referral resource)</b>	800 2 Ave N	218.299.5459
<b>Rental Registration</b>	City Hall	218.299.5434



## EMERGENCY SERVICES

### Emergency | DIAL 911

<b>Dispatch (non-emergency, Fire and Police)</b>	701.451.7660
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### Police

<b>Police (non-emergency)</b>	911 11 St N	218.299.5120
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### Fire

<b>Fire (non-emergency)</b>	111 12 St N	218.299.5298
<b>Station 1 (non-emergency)</b>	1120 1 Ave N	218.299.5432
<b>Station 2 (non-emergency)</b>	2413 20 St S	218.299.5435

### Cass Clay Alerts

This system will notify you via email, text message, and/or voice communication (from Cass Clay Alerts site) of emergency situations, critical community alerts, severe thunderstorm warnings, flash flood warnings, and tornado warnings within moments of being issued by the National Weather Service. Register your address and phone number today at [cassclayalerts.gov](https://cassclayalerts.gov).

### Engineering

<b>Engineering</b>	City Hall	218.299.5390
<b>Stormwater/Floodplain</b>	2121 28 St N	218.299.5386 (option 6)
<b>Wastewater Treatment/Sewer Maintenance</b>	2121 28 St N	218.299.5386 (option 2)

### Public Construction Information

Stay up-to-date on local transportation and public safety improvement projects by signing up for e-notifications on the City website. Find project details including start/end dates, contractor, project manager, and project type at [cityofmoorhead.com/departments/engineering/current-projects](https://cityofmoorhead.com/departments/engineering/current-projects).

## WATER AND ELECTRIC SERVICES

### Moorhead Public Service (MPS)

<b>Customer Service (electricity and water)</b>	City Hall	218.477.8000 (option 4)
<b>After Hours Emergencies</b> i.e. power outage, water main break		218.477.8080
<b>Call Before You Dig</b>		811

[mpsutility.com](https://mpsutility.com) | [facebook.com/mpsutility](https://facebook.com/mpsutility) | M–F, 8 am–4:30 pm

### Bill Payment Options

**Online:** [mympsbill.com](https://mympsbill.com)

**Automatic Payment:** download form at [mpsutility.com](https://mpsutility.com) (right side of page)

**Mail:** PO Box 779, Moorhead, MN 56561-0779

**In Person:** Drop boxes (**Mall Atrium and in parking lot north of City Hall**) or with Customer Service (**2nd Floor**)





# PARKS AND RECREATION AND VOLUNTEER OPPORTUNITIES

Moorhead offers a wide variety of programming for youth, adults and seniors throughout the year as well as numerous special events for the community. The City of Moorhead takes pride in its 46 scenic parks, miles of bike and walking trails, playgrounds, swimming pools, shelters, golf courses, skating rinks and two dog parks.

See the program brochure, schedule of events and information about pool and shelter rental at [moorheadparks.com](http://moorheadparks.com).

Register by phone  
or online: **218.299.5340**  
or [moorheadparks.com](http://moorheadparks.com)

Public golf courses  
The Meadows | Village Green  
[moorheadgolf.com](http://moorheadgolf.com)

   @moorheadparksandrec  
Email: [parkandrec@moorheadmn.gov](mailto:parkandrec@moorheadmn.gov)

## Volunteer

Get involved as a baseball coach, special event assistant, greeter, park program assistant or guide. Volunteers may also adopt flowerbeds, river stretches, parks, streets and ponds to help beautify our city. Call **218.299.5078** to learn more about volunteer opportunities.

<b>Parks and Recreation Office</b>	1300 15th Ave N	218.299.5340
<b>Golf Course: The Meadows</b>	401 34 St S	218.299.7888
<b>Golf Course: Village Green</b>	3421 Village Green Blvd	218.299.7888
<b>Hjemkomst Center</b>	202 1 Ave N	218.299.5515
<b>Municipal Pool</b>	800 19th St S	218.299.5364
<b>Senior Connections</b>	202 1 Ave N	218.299.5514
<b>Senior Meals</b>	202 1 Ave N	218.299.5519



# PUBLIC WORKS

## Public Works Customer Service:

sanitation, recycling, street maintenance, forestry, curbside pick-up (branches/ yard waste), park maintenance

700 15 Ave N 218.299.5422 (general)  
1300 15 Ave N 218.299.5347 (sanitation)

## Compost Site

1800 Hwy 75 N 218.979.9516

## Resource Recovery Campus

(open spring 2023)

3204 15 Ave N 218.299.5016

## Garbage and Recycling Pick-up

- Place garbage (collected weekly) and recycling (collected every other week) containers curbside on your day before 5 am, free of obstacles (2' radius including other containers).
  - Find your day and the Holiday Garbage Schedule at [cityofmoorhead.com/Sanitation](http://cityofmoorhead.com/Sanitation).
- Excess garbage must be placed in a City of Moorhead pre-paid yellow bag, available for purchase at local grocery and retail stores. Garbage not in yellow bags incurs a special service charge.
- Large non-building-material items can be placed at the curb and arranged for pickup or brought to the Resource Recover Center (incurs a special service charge).

## Curbside Branch Pick-up

**May–Sept.** – Collected on your recycling day

**Oct.–April** – Call-in collection available

- Stack branches on your boulevard. Do not place in cans, boxes or other containers.
- Piles must be no longer than 12 feet long, 8 feet wide and 4 feet high.
- Individual pieces must not exceed 8 inches in diameter.

## Curbside Yard Waste Pick-up

**Mid–April – Mid–Nov.** (weather dependent)

Drop-off collection available (limited basis) after curbside service ends.

- Yard waste (small twigs no larger than a pencil, leaves, grass, and organic materials from gardens) is collected at the curb on your scheduled garbage day.
- Yard waste can be placed in 32-gallon cans weighing less than 30 pounds, compostable bags, paper bags or clear plastic bags. There is no limit on number of bags or containers.

## Compost Site

**1800 Hwy 75 N | 218.979.9516**

**Mid–April – Mid–November**

**M–F:** 8 am–4:15 pm, **Saturday:** 8–11:45 am

- Moorhead and Clay County residents may pick up free compost and wood chips. Residents may also drop off yard waste meeting the specifications detailed under Curbside Yard Waste Pick-up.

## Collection Sites for Yard Waste and Recycling

- Public Works Facility**, 700 15 Ave N
- Solid Waste Transfer Station** (cardboard only), 2727 US Hwy 10 E
- Southside Park** (yard waste only), Parkview Drive/23 St S
- Woodlawn Point**, 418 Elm St S
- Oakport Compost Collection** (yard waste only), 809 58 Ave N

## Clean Up Days

Clean Up Days is an annual opportunity for our community to dispose of extra trash and materials curbside. Each resident's Clean Up Day will be on their garbage day opposite their recycling week. Policies about what can and cannot be placed curbside are available at [cityofmoorhead.com/CleanupDays](http://cityofmoorhead.com/CleanupDays). The cost of this service is included in your monthly utility fee.

## Recycling Reminders

Please keep non-recyclable items out of the recycling bin.

**When in doubt, throw it out.**

- Please do not attempt to recycle “tanglers” (hoses, wires, lights, etc.) or plastic bags.
- See our recycling guide on page 8 and call 218.299.5448 with questions.



# 2023 RECYCLING CALENDAR & RESIDENTIAL SANITATION SCHEDULE

## January

Su	M	Tu	W	Th	F	Sa
1	*2	3	4	5	6	7
8	9	10	11	12	13	14
15	*16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## February

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	*20	21	22	23	24	25
26	27	28				

## March

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## April

Su	M	Tu	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

## May

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	*29	30	31			

## June

Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

## July

Su	M	Tu	W	Th	F	Sa
						1
2	3	*4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

## August

Su	M	Tu	W	Th	F	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

## September

Su	M	Tu	W	Th	F	Sa
					1	2
3	*4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

## October

Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## November

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	*10	11
12	13	14	15	16	17	18
19	20	21	22	*23	24	25
26	27	28	29	30		

## December

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	*22	23
24	*25	26	27	28	29	30
31						

Find your week at [cityofmoorhead.com/recycle](http://cityofmoorhead.com/recycle)

Red: Recycling A Week

Blue: Recycling B Week

★ Holiday: No sanitation services

○ Double route

In case of a wind event, my  
garbage tote serial number is:

Pickup dates are subject to change. Check [cityofmoorhead.com](http://cityofmoorhead.com) for more information.



Recycling at your home



Always in the bin



**Plastic Bottles, Containers,  
& Jugs (#1-7)**



**Steel, Tin, Aluminum, &  
Aerosol Cans**



**Boxes: Food, Beverage, &  
Toiletries**



**Junk Mail, Office Paper,  
& Phone Books**



**Newspapers &  
Magazines**



**Cardboard & Pizza  
Boxes**



**Cartons (Milk, Juice,  
Soup, Broth, Wine)**



**Glass Jars & Bottles**



## How to Prepare Recycling:

Please Rinse, Remove All Caps, & Flatten Boxes Before Placing Loosely In Cart.  
Do Not Place Recycling In Plastic Bags.

Place Recycling Cart At Curb By 5:00 AM & At Least 2 Feet Away From Obstacles.







Recycling at your home



Never in the bin

**Never** Plastic Bags



**Never** Styrofoam Containers & Packaging



**Never** Diapers, Food, Pet, Yard, & Wood Waste



**Never** Household Hazardous Waste, Electronics, Batteries & Bulbs



**Never** Ceramics, Glassware, & Mirrors



**Never** Medical Waste (Sharps, Lancets, Etc.)



**Never** Aluminum Foil, Trays, & Scrap Metal



**Never** Freezer Boxes & Ice Cream Cartons



**Never** Tangles (Extension Cords, Hoses, Holiday Lights, etc.)



**Never** Shredded Paper



City of Moorhead Public Works Dept.  
[cityofmoorhead.com/recycle](http://cityofmoorhead.com/recycle)  
218.299.5448

**NO-SORT RECYCLING PROGRAM**



## GOOD NEIGHBORS

You can make your neighborhood great by getting involved and taking pride in Moorhead. Knowing the people who live around you provides a stronger sense of community. The following are ideas to help you feel at home in Moorhead:



### **Smile and know your neighbors:**

The No. 1 way to be a good neighbor is to be friendly.



**Start a Neighborhood Block Club:** It promotes a sense of community and helps everyone watch out for the neighborhood together. Contact the Community Policing Coordinator at **218.299.5143** for help getting started.



### **Celebrate considerably and watch the noise:**

Realize that not everyone is on your schedule. Generally speaking, in residential areas, use special consideration with noise between 10 pm and 6 am.



**Be responsible with pets:** Pets are wonderful companions, but keep good habits in mind like leashing, minimizing barking and howling, and picking up waste.



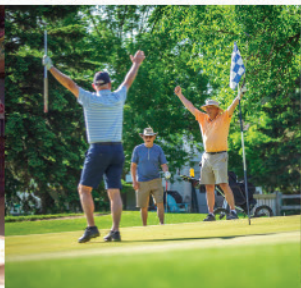
**Get to know Neighborhood Services:** If you are concerned with parking, trash, junk vehicles, long grass, weeds, standing water, snow/ice removal or other general neighborhood problems, contact Neighborhood Services at **218.299.5434** or email [neighborhood.services@moorheadmn.gov](mailto:neighborhood.services@moorheadmn.gov).



**Plan or attend a Night to Unite event:** Night to Unite, hosted by the Police Department on the first Tuesday in August, is an opportunity for Moorhead residents to gather as neighbors to affirm their commitment to a safe, healthy community. Call **218.299.5143** for more information.



**Connect with neighbors via Nextdoor:** This is a free, private social network for your neighborhood. The Moorhead Police Department uses Nextdoor to share relevant updates with neighborhoods. Sign up at [nextdoor.com](https://nextdoor.com) or download the free Nextdoor app.







# KEEPING IN TOUCH AND VOTING

## Sign Up for e-Notifications

Sign up to receive emails when news, events, and city service alerts are posted on the City's website, [cityofmoorhead.com](http://cityofmoorhead.com). Click the eNotification link at the top of the home page to sign up today!

## Events and Meetings Calendar

Visit [cityofmoorhead.com](http://cityofmoorhead.com) for a complete list of events, programs, and meetings. Want city meetings at your fingertips? Subscribe to the meetings calendar!

## Voting

### Who is eligible to vote?

Generally, a person is eligible to vote if, at the time of the election, he or she is 18 years of age or older, a citizen of the United States, and has resided in Minnesota for at least 20 days.

### How do I register to vote?

Contact the Clay County Auditor's Office at **218.299.5006** or [claycountymn.gov](http://claycountymn.gov).

### Where do I vote?

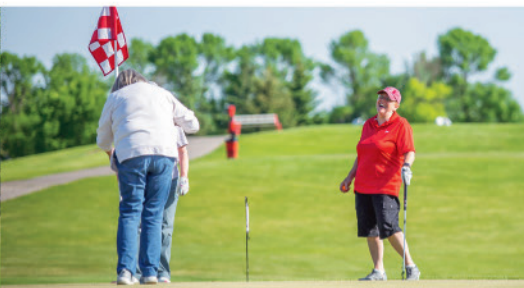
Find your precinct and voting location at [cityofmoorhead.com/voting](http://cityofmoorhead.com/voting).

### Consider serving as an Election Judge

Paid volunteers are needed to staff polling places, administer elections, protect voters' rights, and register voters. For more information, contact the City Clerk at **218.299.5304**.

## Social Media

 [facebook.com/  
cityofmoorhead](https://facebook.com/cityofmoorhead)



**City of Moorhead**  
500 Center Ave  
PO Box 779  
Moorhead, MN 56561

PRSTD STD  
US POSTAGE  
PAID  
Permit No. 478  
Moorhead, MN 56560

ERCWSS  
POSTAL CUSTOMER  
CAR-RT-SORT



# MATBUS PUBLIC TRANSPORTATION

## MATBUS Fixed Route | 701.232.7500

- 22 routes reaching Moorhead, Dilworth, Fargo, and West Fargo
- Buses operate Monday-Friday 6:15 am–10:15 pm, and Saturdays 7:15 am–10:15 pm. Times are subject to change. Check [matbus.com](http://matbus.com) for more information.

## Metro Senior Ride | 701.356.7433

- For seniors age 60+

## MAT Paratransit | 701.232.7500 (option 2)

- Door-to-door service for persons with disabilities

## Ground Transportation Center | 502 NP Ave, Fargo, ND

- Purchase tickets and passes; transfer between Moorhead and Fargo fixed routes.

## Download the MATBUS Connect App!

- New! Fast, easy, on-the-go payment option. Load money to your account and purchase mobile tickets from anywhere!
- Available on Google Play and the Apple Store
- Plan your trip, track your bus arrival in real time, get service alerts and more!



Follow MATBUS on

