

SOFTL Brown Bag Event Presents



Post Pandemic Landlord/Tenant Resources and Relations

Now that the pandemic is behind us and the pandemic related housing programs have ended, what now? What resources remain available for landlords and tenants in need? The pandemic put a strain on relationships of all kinds. How can landlords rebuild communication with their tenants following this tumultuous time?

FirstLink has 50 years of experience connecting individuals in need with support and will share what resources are still available to aid tenants with their financial woes when it comes to basic life necessities. FirstLink provides listening and support to hundreds of callers each day and will share tips on effective communication as well as de-escalation strategies to get communication back on track.

Presenter Jeremy Brown began working at FirstLink in 2018 as Community Resource Coordinator. For the next 3 years, he led the team responsible for maintaining a vast community resource database and analyzing data to understand the most common needs of those who reach out to FirstLink. As time has passed, Jeremy shifted roles and now spends his time sharing about FirstLink's services and impact as their Director of Outreach. Aside from FirstLink, Jeremy has over 5 years of combined experience in hospitality and property management.

TUESDAY, OCTOBER 11TH - 11:30 AM TO 1 PM

VIA ZOOM

PLEASE REGISTER AT THE LINK BELOW

<https://www.eventbrite.com/e/softl-post-pandemic-landlordtenant-resources-and-relations-tickets-419747093857>